

Nestlé Hong Kong has initiated a recall of the affected batches of the products concerned. For enquiries about the recall, members of the public may contact the company through the following channels:

- Consumer services hotline: 2599 8874 / 2797 6031/ 2179 8136 (Monday to Sunday, 9am to 9pm)
- Email: consumerservices@hk.nestle.com
- WhatsApp: 5283 4139 (NESTLÉ® NAN®) / 2599 8871 (Wyeth® Nutrition)
- Online form: <https://forms.office.com/e/BhqMhWfsUG?origin=lprLink>

Consumers may choose to bring along the products (brand new or opened) for refund at Dedicated Service Centre of Nestlé Nutrition Services, to settle the recall and refund of the batches of the products concerned. Details of the Dedicated Service Centre are as follows:

Kowloon Service Centre

- Address: G/F, Park Hovan Commercial Building, 18 Hillwood Road, Tsim Sha Tsui, Kowloon (MTR Jordon Station Exit D)
- Contact number: 3996 8196
- Office hour: Monday to Saturday, 11am to 7.30pm; Sunday, 1pm to 5.30pm (except public holidays)

Hong Kong Service Centre

- Address: 1/F, Ka Nin Wah Commercial Building, 423-425 Hennessy Road, Hong Kong (MTR Causeway Bay Station Exit B)
- Contact number: 3996 8197
- Office hour: Monday to Saturday, 11am to 7.30pm (except Sundays and public holidays)