

食物貿易商入門網站
Food Trader Portal (FTP)

電子商務之路
Road to eBusiness



業界諮詢論壇
第91次會議
91st Meeting of Trade
Consultation Forum

食物貿易商入門網站 (FTP)

- 一站式電子溝通平台
- 強化食安中心在食物進口管制的能力
- 精簡工作流程以便利業界
- 食物進出口服務
 - 食物商登記及續期
 - 申請進口許可證及進口准許
 - 申請出口證書
 - 報告食物抵港資料
 - 查閱與食物進口相關的資料



Food Trader Portal (FTP)

- One-stop electronic platform for communication
- Strengthen the CFS' capability in food import control
- Streamline workflow to facilitate the trade
- Services for food import and export
 - Food trader registration and renewal
 - Application for import licence and permission
 - Application for export certification
 - Report on arrival of food consignment
 - Enquiry on information related to food import

FTP已分階段推出的服務

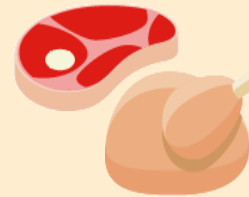
➤ 2019年12月

- 開立 FTP 使用者帳戶
- 食物進口商/分銷商新登記、續期和更新資料



➤ 2020年3月

- 申請肉類及家禽的進口許可證
- 申請肉類、家禽及野味的進口准許
- 查詢合資格的屠宰工廠/加工廠及暫停進口的食物
- 在進口許可證上記錄食物抵港的資料



FTP Services Launched by Phases

➤ Dec 2019

- Open FTP user account
- Register as food importer/ distributor, renew registration and update information

➤ Mar 2020

- Apply for import licences for meat and poultry
- Apply for import permissions for meat, poultry and game
- Enquire eligible slaughtering/ processing plants, and food under import suspension

Record food arrival details on import licence

FTP已分階段推出的服務

➤ 2020年9月

- 申請奶類及冰凍甜點的進口准許
- 申報奶類及冰凍甜點的批次抵港



➤ 2021年5月

- 申請蛋類的進口准許
- 申報蛋類、肉類、家禽及野味的批次抵港，以及經空運的其他食物批次抵港



FTP Services Launched by Phases

➤ Sep 2020

- Apply for import permissions for milk and frozen confections
- Report arrival of consignments of milk and frozen confections

➤ May 2021

- Apply for import permission for eggs
- Report arrival of consignments of eggs, meat, poultry and game as well as other foods by air

FTP已分階段推出的服務

➤ 2022年3月

- 申請動物製食品衛生證書
- 申請食物檢查證書



➤ 2022年4月

- 申報經陸路進口的其他食物批次抵港



➤ 2023年5月

- 與貿易單一窗口對接，連結用戶在兩個平台的賬戶
- 申報經海路進口的其他食物批次抵港



FTP Services Launched by Phases

➤ Mar 2022

- Apply for Health Certificate for Foods of Animal Origin
- Apply for Food Inspection Certificate

➤ Apr 2022

- Report arrival of consignments of other foods by land

➤ May 2023

- Interface with the Trade Single Window for user to link up its accounts in the two platforms
- Report arrival of consignments of other foods by sea

FTP已分階段推出的服務

➤ 2023年12月

- 申請推薦食品生產商註冊



➤ 2024年1月

- 申報經空運進口的食物批次抵港



➤ 2024年3月

- 加入以「智方便」流動應用程式登入「食物貿易商入門網站」



FTP Services Launched by Phases

➤ Dec 2023

- Apply for Recommendation on Food Manufacturer Registration

➤ Jan 2024

- Report arrival of consignments of food imported by air

➤ Mar 2024

- Launch "iAM Smart" mobile app to login to the Food Trader Portal

FTP已分階段推出的服務

➤ 2024年5月

- 申請便利通關准許，供香港製造食品進入內地市場



➤ 2024年6月

- 使用「#FEHD-FTP」名稱加入短訊發送人登記制



➤ 2024年9月

- 新增「轉數快」作網路付款方式



FTP Services Launched by Phases

➤ May 2024

- Apply for Advance Release Permission for Hong Kong manufactured food products entering the Mainland Market

➤ Jun 2024

- Register ‘#FEHD-FTP’ under SMS Sender Registration Scheme

➤ Sept 2024

- Add FPS (Faster Payment System) as an online payment method

FTP已分階段推出的服務

➤ 2025年6月

- 推出手機應用程式以便提交經便利通關安排輸中國內地香港製造食品的食品抽樣資料



FTP Services Launched by Phases

➤ Jun 2025

- Rollout of Mobile App for Submission of Food Sampling Information for Exportation of Hong Kong Manufactured Food Products to the Mainland of China under the Advance Release Arrangement (ARA)

FTP使用情況(截至2025年11月)

- 已開立帳戶的食物進口商及分銷商
超過 11900 家
- 申請進口許可證
超過 96%
- 申請進口准許
超過 93%
- 申報批次抵港
海運 94%；陸路 82%；空運 11%#
- 申請出口證書
超過 27%

#於2024年1月推出網上申報空運食物批次抵港



FTP Usage (as of Nov 2025)

- Food importer and distributor opened account
Over 11900
- Application for import licence
Over 96%
- Application for import permissions
Over 93%
- Reporting consignment arrival
By sea 94%; by land 82%; by air 11%#
- Application for export certificate
Over 27%

#Rollout of Air Foods Reported Arrival Online in Jan 2024

FTP特色

- 使用食物商登記號碼／獲豁免號碼登入
- 盡量簡化資料輸入
- 自動覆核提交的資料
- 重用過往的申請資料作新申請
- 使用備存的資料報告貨物抵港
- 特定申請可使用G2G的電子衛生證明書
- 記錄齊備



FTP Characteristics

- Login with Trader Registration Number/ Exemption Number
- Data input minimized
- Automatically review the information submitted
- Reuse past information for new application
- Retrieve information to report consignment arrival
- Some applications may utilize G2G electronic health certificate data
- Comprehensive record that is easy to access

FTP 延伸好處

➤ 業界

- 隨時取用服務及資料
- 提高申請資料的準確性
- 節省人手、時間及交通等成本



FTP Extended Benefits

➤ Trade

- Access services and information at any time
- Improve accuracy of application materials
- Save costs of manpower, time and transportation, etc.

FTP延伸好處

➤ 食安中心

- 理順工作流程，加快處理申請
- 透過系統對接共用資料，提高工作效率
- 強化食物安全管理，提升風險分析及源頭追蹤能力



FTP Extended Benefits

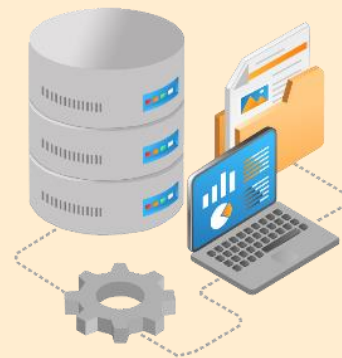
➤ CFS

- Streamline workflow and speed up application process
- Enhance work efficiency by data sharing through system interfacing
- Strengthen food safety management and improve capability on risk analysis and source tracing



未來路向

- 推動與其他國家建立系統對接，以接收衛生證書電子資料
- 配合貿易單一窗口第三階段的發展，支援抵港食品的清關程序
- 推行以中國內地電子錢包（支付寶（內地）、微信支付（內地）及雲閃付）作網路付款方式



Way Forward

- Promote the establishment of system interfacing with other countries to receive electronic data of health certificates
- Coordinate with the development of Phase 3 of Trade Single Window to support the clearance procedures of arrived food consignments
- Launch for using Chinese Mainland's Licensed Digital Wallets (LDWs – Alipay (Mainland), WeChat Pay (Mainland) and Union Pay) as an additional online payment method

業界支援

- 簡佈會
- 工作坊
- 業界諮詢論壇
- 網上資源
 - 宣傳及教學影片
 - 常見問題
 - 訓練手冊
- 查詢熱線



Support to Trade

- Briefing
- Training Workshop
- Trade Consultation Forum
- Online Resources
 - Promotional and tutorial videos
 - Frequently asked questions
 - Training manual
- Enquiry Hotlines

介紹食物貿易商入門網站宣傳影片



食物貿易商入門網站

一站式溝通及申請平台

- 食物商登記
- 進口 / 出口食物
- 查詢電子衛生證明書
- 記錄食物抵港資料

登入食物貿易商入門網站

還未有帳戶?

忘記密碼?



新手教學影片

肉類及家禽進口許可證驗證

有用資訊

登入少量豁免系統



詳細教學影片

https://www.ftp.cfs.gov.hk/web/files/tips/tips_zh_HK.html?ref=video#videos

訓練材料

https://www.ftp.cfs.gov.hk/web/files/tips/tips_zh_HK.html?ref=video#videos

電子提貨單



- 透過FTP報告食物批次抵港
- 並以香港機場管理局的「香港國際機場貨運數據平台」（數據平台）發出的電子提貨單（e-Shipment Release Form簡稱eSRF）在國泰貨運站提取貨物
- 即可享用便利的電子放行服務

e-Shipment Release Form



- Report arrival of the air food consignments through the FTP
- Collect cargo at the Cathay Cargo Terminal (CCT) with the e-Shipment Release Form (eSRF) issued by the Hong Kong International Airport Cargo Data Platform (CDP) of the Airport Authority Hong Kong
- Can enjoy the efficient e-release arrangement

- 若有關的食物批次無須接受檢測或抽取食物樣本而可予以放行，食安中心會經FTP發出原則上准予放行通知書，同時把有關放行結果通知數據平台，該食物批次的eSRF亦會收到放行指示
- 便可在國泰貨運站直接提走貨物，無須親臨食安中心的機場食物檢驗辦事處辦理放行手續
- If the consignment is not subject to inspection or sampling and can be released, the CFS will issue a Letter of Release-in-Principle through the FTP. The CFS will inform the CDP of the clearance result and the release instruction will then be issued to the eSRF of the food consignment concerned.
- Can take out the food consignment direct from the CCT without the necessity to approach the Airport Food Inspection Offices of the CFS for consignment release.

網上服務 方便快捷
請從速開立FTP帳戶

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Thank you
多謝